

United States Senate

July 13, 2022

Mr. Eduardo Ruiz
Vice President
United States Postal Service
Area Operations – Western Area
1745 Stout St.
Denver, CO 80299

Mr. William Schwartz
District Manager
United States Postal Service
Portland District
7007 NE Cornfoot Rd. Dept. 100
Portland, OR 97218

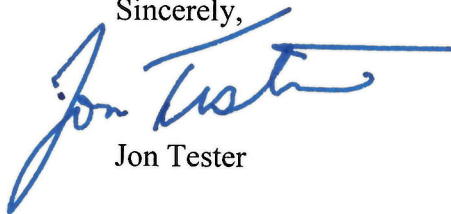
Dear Mr. Ruiz and Mr. Schwartz:

I am hearing directly from members of the Bozeman community that are experiencing significant gaps and delays in mail service. I understand that United States Postal Service (USPS) leadership is aware of these issues, which appear to be rooted in the current challenge of hiring and retaining staff in the competitive Bozeman job market. Given that many members of the Bozeman community count on reliable mail service to send and receive essential goods, I ask that you prioritize restoring timely mail service in this region.

While it appears hiring additional staff is likely the best long-term solution to current mail service issues, I urge you to consider options that would provide more immediate relief to the community, such as bolstering the Bozeman office with staff detailed from other locations that are sufficiently staffed. I also ask that you take steps to inform local postal customers about the current status of mail service in Bozeman and USPS's plan to address the shortcomings.

As you are well aware, mail delivery is a staple of life in Montana where our communities and citizens look forward to their mail being delivered six days a week. Thank you for your attention to this important issue. I look forward to working with you to resolve these concerns.

Sincerely,



Jon Tester