

# United States Senate

August 13, 2020

Mr. Louis DeJoy  
Postmaster General and Chief Executive Officer  
United States Postal Service  
475 L'Enfant Plaza, S.W.  
Room 4012  
Washington, D.C. 20260

Dear Postmaster General DeJoy:

I write today regarding reports of United States Postal Service (USPS) collection boxes being removed from numerous communities in Montana. If true, this seems to be occurring without any transparency or communication with impacted Montanans. The United States Postal Service plays a critical role in America, and its services are needed now more than ever, particularly in our rural communities where local access to grocery stores, pharmacies, and other essential services are often limited to nonexistent. These reported actions would cause harm to those who rely on the USPS for the delivery of medicine and distribution of benefits.

I respectfully request answers to the following questions.

- Has the USPS removed any collection boxes in the past 30 days in Montana?
  - If so, please provide the number of units removed by town.
  - Specifically, my office received reports that units were recently removed from Bozeman and Lewistown.
- Are there any ongoing orders to remove any collection boxes in Montana?
  - For instance, my office received reports that the USPS is in the process of removing units in Billings.
- If the USPS has recently or is planning to remove collection boxes, what is the rationale being used?
  - When were the last density tests conducted?
  - Will you make the results of those tests and any other data related to the removal of units public?
- How have you communicated with the public and local elected officials to ensure there would not be a disruption in the critical service the USPS provides to these communities?
- Has the USPS recently reassigned or added collection boxes to improve accessibility?

It is critical the actions the USPS take are both transparent and aimed at improving service to Montanans. I greatly appreciate your personal attention to this matter and request answers to my specific questions by August 18<sup>th</sup>.

Sincerely,

A handwritten signature in blue ink that reads "Jon Tester". The signature is fluid and cursive, with a long horizontal stroke extending to the right from the end of the name.

Jon Tester